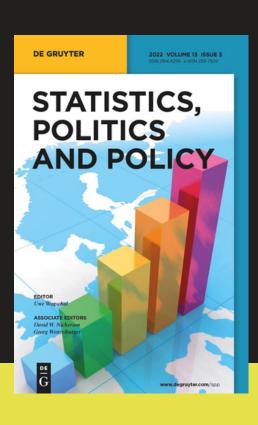




#### PROTEMO INSIGHTS

# How Citizens Emotionally Respond to Protective Policies



based on "Emotional Reactions to
Protective Policies on the Political
Spectrum" by Marta Penczek and
Katarzyna Hamer
Statistics Politics and Policy

Statistics, Politics and Policy



### First, what are protective policies?

Policies designed to safeguard people and communities economically, socially, physically, and culturally. Here are a few examples:

- **Economic protection** (jobs, inflation, income security)
- Health protection (access to medical care)
- Personal security (crime, terrorism, safety)
- **Environmental protection** (climate, pollution)
- Social welfare protection
- **Protection of traditions** and **own way of life**





#### Emotions shape how

people think about politics and policies. But we know little about how people feel about protective policies across different domains.

A survey on a representative sample of 1,124 Polish citizens explored emotional reactions to 7 policy areas.





#### Different policies

trigger different emotional responses, with only four emotions consistently appearing across all policy types:

- Discouragement
- Anxiety
- Disappointment
- **Dissatisfaction**





#### Some policy areas

trigger unique emotions among some participants, for example:

M Economy → Grief

# Health → **Despair** 

Traditions & Culture > **Pride** (mostly right-leaning respondents)





#### People's emotional

reactions are strongly shaped by who they are.

- Age is the strongest predictor of emotional reactions.
- Gender also matters, especially in responses to health policies.
- Political orientation shapes emotions toward policies regarding protection of the tradition and culture of the country





#### Across all policy

areas, **negative emotions** are more common than positive ones.

This pattern is particularly strong in economic and environmental policies, where feelings of frustration, anxiety, and dissatisfaction are widespread.





#### **Emotions strongly**

influence how people understand, support, or resist public policies.

Recognizing these emotional patterns can help policymakers communicate more effectively and design measures that resonate with citizens' concerns.







## Want to know more?

Read the full publication "Emotional Reactions to Protective Policies on the Political Spectrum" by Marta Penczek and Katarzyna Hamer in the Statistics, Politics and Policy journal!

Link in the first comment!

